

1st June, 2017

To,

Head TSS Delhi -Workshop

Tata Motors Limited

Commercial Vehicle Business Unit

No-1 Gazipur, Patparganj

New Delhi-110096

SUB: LETTER OF APPRECIATION

Dear Sir/Madam,

This is in connection to our Tanker Lorry DL 1GC-4230 of TATA Model No. LPT 2521.

Our Vehicle broke down in Central Delhi on 26th May, 2017. Upon calling the TATA Road Assistance Service, our job was assigned to Mr.Manoj Mistry from TSS Workshop, Ghazipur, New Delhi.

Mr. Manoj provided us with prompt service. Engineers were sent within an hour to the break down site to identify the vehicle problem and solution was advised at the spot. The next day team with repair mechanics and equipments were sent and job was carried on road (break down site). The repair job was carried out as per our satisfaction.

It is therefore our pleasure to recognize TSS Delhi – Workshop, Ghazipur as among the best automobile repair facilities in New Delhi. Your facility has met our stringent criteria in all area; manpower, equipment, facility appearance, customer services, and scope of service. We feel confident that TSS Delhi – Workshop will provide us with consistent high quality workmanship in future as well.

Looking forward for your best services.

Yours obediently,

Anchit Daga